

Melbourne IT WebWorks Users Manual

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Introduction

Thank you for choosing a *Melbourne IT WebWorks* solution for your website management. As you use your *Melbourne IT WebWorks* solution you will discover just how easy we have made it to manage a simple website.

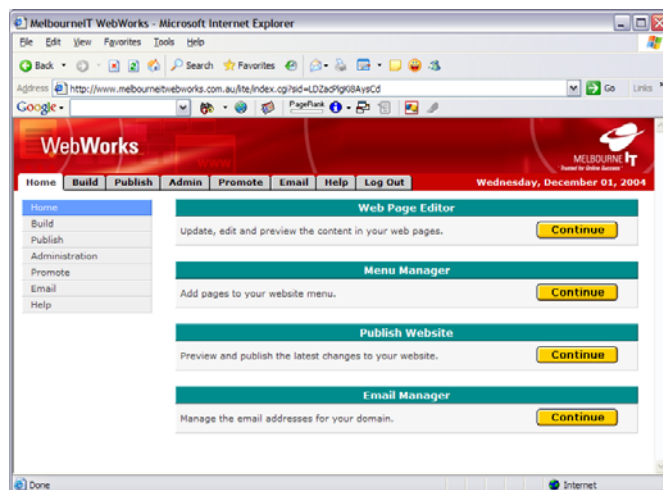
A *Melbourne IT WebWorks* solution provides you with your own domain name (or URL) for your website, up to 5 e-mail addresses at that domain, simple webpage editing (similar to using a word processor), image control for easy uploading of images to insert on your pages, a simple feedback form, online help, visitor statistics and over 40 different template designs to choose from.

Quick Overview

The *Melbourne IT WebWorks* interface uses a simple tab based navigation system to help you move through the software and perform your required task as quickly and easily as possible. Let's take a look around and examine its layout and functions.

Home

Every time you log-in to your *Melbourne IT WebWorks* interface, you will be directed to the Home section. The Home section provides you with one click access to some of the most commonly used functions. You can also move around your *Melbourne IT WebWorks* interface by clicking on the tabs at the top of the screen or by selecting the options from the menu on the left of the screen.



Build

The Build section of the *Melbourne IT WebWorks* interface is where you create and edit your website. The build section has two main functions.

Web Page Editor

The Web Page Editor is where you add, delete and edit the content on your pages. You simply select the page you wish to edit from your list of pages and use the Web Page Editor to change your content. You can copy and paste content from a word processor document such as Microsoft Word 97 or type the text in directly (if using Office 2000 please see page 7). The Web Page Editor enables you to format your text and images in a similar way to a word processor.



Image Manager

The Image Manager is used to transfer images and graphics from your own computer to your website. Each file must be a .jpg or .gif file and must be less than 100kb. It is important that you do not put too many images on a page (we generally recommend no more than three) and that you keep the file size of the images as small as possible (we recommend below 30kb). Lots of large images on a page will make it slow to download. When you have transferred the images, you can include them in any or all of your web pages using the "Insert Image" function in the Web Page Editor.

File Manager

The File Manager is used to transfers PDFs to your website. When you have transferred the files you can include them in any or all of your web pages by using the "Hyperlink" function in the Web Page Editor. Each file must be less than 500KB but we recommend you keep sizes to a minimum to ensure that file download times for your website visitors are not too long.

Publish

Anytime you make changes to your website you need to **Publish** them before they are visible to the public. All the publishing functions are managed in the Publish section of *Melbourne IT WebWorks* interface.

Before publishing your website, you can preview it in full by clicking on the **Preview Website** button. A new window will open, showing your website with all your latest changes. If you are happy that the content is correct, you can publish it by clicking on the **Publish Website** button. You will receive a confirmation that all your pages were published successfully.

Admin

The Administration section of *Melbourne IT WebWorks* interface contains several functions that look after the day to day management of your website.

Company Information

You can update your company information such as your address and contact details and your Company name and slogan. This information is used to identify your Company to your visitors and to keep you in touch with the latest updates and changes we make to the *Melbourne IT WebWorks* interface.

Website Style

You can change the style of your website at any time by selecting a new style template and colour scheme from the style library. Our library includes over 40 styles and colours to choose from. If you do select a new style and colour scheme for your website, you will have to Publish your website so the change is visible.

Company Logo

Your Company logo appears on your web pages. If your logo changes you can transfer a new one from your computer to your website.

Menu Manager

Your Menu Manager determines which pages appear on your website by creating your website navigation. To change the name of any of the pages on your website or to add or remove pages, you can select the pages using the Menu Manager function.



Edit User Details

You can edit the password and contact e-mail addresses for any of your registered users.

Promote

Website Statistics

Once your page is Published on the Internet you can check your statistics to see how often your website is being viewed, amongst many other functions available through this feature.

E-mail

A Melbourne IT WebWorks solution allows you to have up to 5 separate e-mail accounts/addresses so you can provide your employees with their own e-mail address. Setting up the accounts is a very simple process. All you need to do is provide a new e-mail **Username** and select a **Password** for the new account. The e-mail account is then automatically set up. Deleting accounts is just as simple; just click the **Delete** button.

Your Email Accounts

Verizon Internet™ provides you with 5 POP3 email addresses. POP3 email can be accessed from any popular email client such as MS Outlook, Eudora and Netscape Mail.

myf@ltdia.com:stcnet.net	<input type="password"/>	<input type="button" value="Delete"/>
mya_chaw@stcnet.net:stcnet.net	<input type="password"/>	<input type="button" value="Delete"/>
mya@stcnet.net:stcnet.net	<input type="password"/>	<input type="button" value="Delete"/>

Help

If you need help at any time, you can access this manual and help files from the help section of the *Melbourne IT WebWorks* interface.

Adding and Deleting pages on your Website

The number of pages on your website and the order they appear in the menu is controlled through the **Menu Manager** on the **Admin** tab. The Menu Manager allows you to add and delete pages, change the name of pages and set the order of pages on your website navigation menu.

The Menu Manager displays a **Menu Button List** and **Sample Buttons**. To add a page to your website you can either :

1. Type the title of the page directly into the menu button list or,
2. Select a title from the Sample Buttons list and click the arrow button next to the field in the Menu Button List.

To delete a page on your website simply remove it from the Menu Button List by highlighting the page title and pressing the delete button on your keyboard.

Once completed adding and deleting pages on your website, click on the Save button at the bottom of the page.

[illegible]

Editing and Adding Content to Your Website Pages

To Edit the content in your website pages go to the **Web Page Editor**. Click the **Edit** button next to the page you wish to change. The **Web Page Editor** will open.



To add text, you can either type directly into the Page Editor or copy and paste text directly from Microsoft Word 97.

Pasting Content from MS Office

Moving between MS Office and the *Melbourne IT WebWorks* interface is easy. Use the Windows navigation bar to move between these two programs.

Highlight the text you need within MS Office and use the Cut or Copy function. Toggle back and Paste the text in the **Web Page Editor**.

You will notice that where there was previously single line spacing in a text block, there is now double line spacing. This is because HTML language does not recognise carriage returns (see "Tips for Cutting and Pasting" below for the workaround).

Only **text** can be pasted into the Web Page Editor. Images must be added to your page within *Melbourne IT WebWorks* using the Image Manager.

The Web Page Editor will keep the following formatting styles from MS Office applications:

Bold, Underline, Italics, Fonts, Font Sizes, Text Colour, Bullets and Numbering and Tables.

NB: Once text has been pasted into the Web Page Editor, font sizes scale relatively so they are within the scale of the 7 font sizes available within HTML.

Tips for Cutting and Pasting:

You will notice that anywhere you have used the enter key in your word document, you will now have a double space in the Web Page Editor. To resolve this you can backspace the double enter and then hold down your shift key while hitting enter to go down one line. If you use shift enter in your original word document you will not have this problem.

MS Office 2000 Users

With the release of Office 2000, Microsoft has made some changes to the way that Word formats text. This can lead to some formatting inconsistencies that can at times be frustrating. In response to these changes, we have introduced two functions to the Web Page Editor to re-format the text copied from Office 2000 applications.

When copy and pasting from an Office 2000 application, paste the text into the Web Page Editor and then click on the 'Remove Office 2000 code' button on the tool bar. If you still experience trouble with

the formatting of your text or you are unable to make any changes to the formatting, click on the 'Remove all Styles' button.

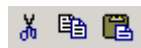
Entering Content Directly into the Web Page Editor

The Web Page Editor is slightly different from most word processing packages because it has to use HTML, a key Internet language.

An important point to remember when you are entering and formatting text in the Web Page Editor is that the text needs to be highlighted **BEFORE** you change the format (i.e. font, font size, colour or style, etc.)



Toolbar Functions



- **Cut, Copy and Paste Buttons** – You can Cut, Copy and Paste within the Web Page Editor and other computer applications.

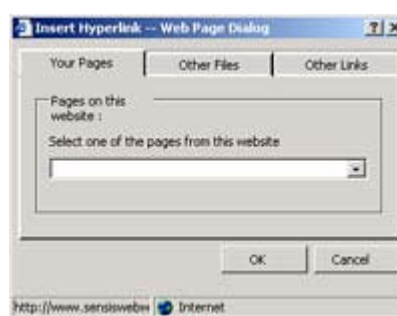


- **Bold, Italic and Underline Buttons** – Remember to highlight the text before selecting one of these applications.



- **Hyperlink** – You can insert **Hyperlinks** into your web page. To insert a hyperlink you must highlight the text in the Page Content box before clicking on the **Hyperlink Button**

Clicking this button will bring up the Insert Hyperlink pop-up box. Choose from **Your Pages**, **Other Files** and **Other Links** tabs.



Your Pages – From the drop down menu you can select any page from your website that you have already created. If this is the first page you have created there will be nothing in the list.

Other Files – From the drop down menu you can select any PDFs you have transferred using the **File Manager** located under the **Build** tab. When your website visitor clicks on the link you have created the file will either open within their browser or prompt to be downloaded, depending on the browser version that your visitor is using.

Other Links – You can link to any other Web Page, Secure Website, E-mail Address, FTP File, or other URL. Select the **Link Type** and then type in the **full** URL in the text bar.

(see advanced features for linking thumbnails)



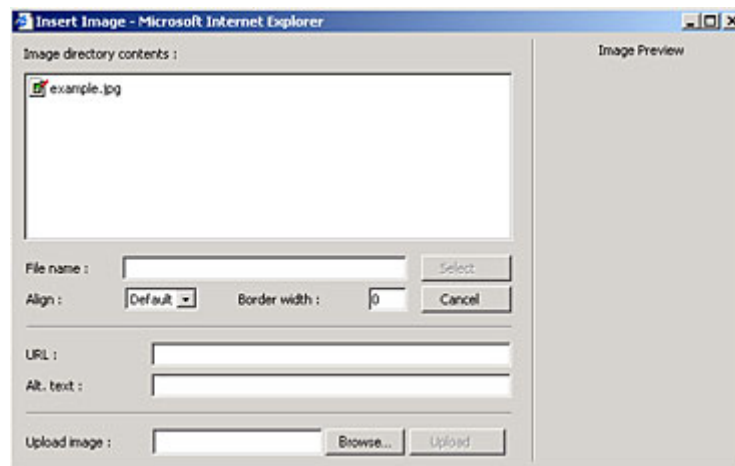
- **Colour Palette** – You can choose from 256 colours. Highlight the text before you select the colour. Each Website Style has a default colour.



- **Insert Image** – An Insert Image pop-up box will appear. Within the Image Directory Contents you may have a range of files to choose from. These files will be images that you uploaded through the Image Manager (see below). Note: Only .jpg or .gif files can be used in the Melbourne IT WebWorks interface.

When you have selected an image, a preview of the image will appear on the right side and the URL is inserted in the URL bar.

In the **Alt text** field you can insert a caption. When viewing your website, this caption is viewed by hovering the mouse over the picture. Alternatively this field can be left blank.



Uploading new image: The Web Page Editor also has an image upload feature in the **Insert Image pop-up box**. To upload a new image from the Insert Image pop-up, click on the **Browse...** button at the bottom, select your image and then click **Upload**. Your list of available images to insert in the page will then be updated and you can insert the image on the page.

Aligning Image: You can **align** the image using the drop down box to Default, Left, Right, Top, Middle, Bottom

Default - This will set your picture into the text without text wrapping. You can then use text alignment to align this picture to the left, centre or right. But you will not be able to place text next to the image.

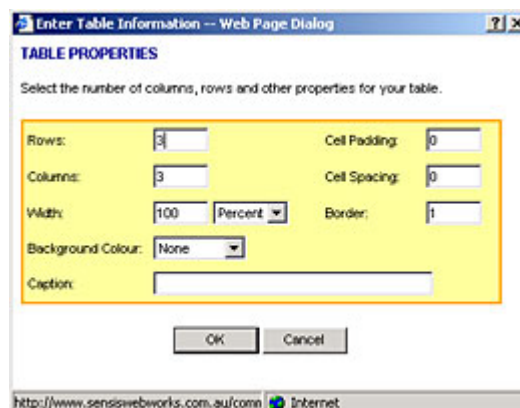
Left and Right Align: This will align the image to the left or right of the surrounding text. Selecting either left or right align allows the text to wrap around the image.

Top, Middle and Bottom Align: This aligns the surrounding text top, middle or bottom to the image.

Border - Your image can have a black border in a range of pixel widths between 1- 5. The border will not be viewed in the Image Preview box. The default is 0, which is no border.

To change the image alignment, border width or image itself, you will need to delete the current image and reinsert using the Insert Image button.

- **Find** - Locate text in your page content.
- **Undo** - Undo the last editing command
- **Redo** - When you have performed an *Undo* on you content, you can redo the last editing command. This is useful if you have clicked on *Undo* by mistake.
- **Left, Centre and Right Align Buttons** – NB The *Melbourne IT WebWorks* interface does not support justified text.
- **Numbered List** - Create a numbered list. Each new line will start with the next consecutive number. To end a numbered list, either press the *Enter* key twice or click on the *Numbered List* button again.
- **Bulleted List** - Insert a bulleted list. Each new line will start with a bullet and the text will be indented. To end a bulleted list, either press the *Enter* key twice or click on the *Bulleted List* button again.
- **Decrease Indent** – Decreases indent and is used to turn bullets or numbers off.
- **Increase Indent** – Increases indent and can be used in place of the tab key.
- **Styles** – The Web Page Editor has a number of Styles you can use
- **Fonts** – Choose between Arial, Times New Roman, Courier New and Verdana, Comic Sans and Trebuchet MS. The default font is Arial. Remember to highlight the text and *then* change the font.
- **Font Sizes** – Font sizes are number 1 to 7, as they are in HTML. One (1) is the smallest; Seven (7) is the largest. The default is 1. Remember to highlight the text and *then* change the font size.
- **Insert Table** - Click on this button to insert a table into your content. Tables are very useful for formatting and placing text and images on a page. When you click on the Insert Table button, a pop-up dialogue box will appear. In the dialogue box you can select the properties of the table you want to insert.



Rows - Insert the number of rows you would like in your table. You can increase and decrease the number of rows after your table has been inserted.

Columns - Insert the number of columns you would like in your table. You can increase and decrease the number of columns after your table has been inserted.

Width - Insert the width of your table. You can select the width as either a percentage of the width of the screen or as a number of pixels.

Background Colour - Select a colour for the background of your table. If you do not select a colour or select None, the table's background will be transparent.

Caption - You can enter a caption for your table. If you do enter a caption it will appear directly above the table you have inserted.

Cell Padding - You can set the distance (number of pixels) between the edge of the cells and the text in the cells.

Cell Spacing - You can set the distance (number of pixels) between each cell.

Border - You can set the width of the border (number of pixels) for the table. If the border is set to a number other than 0 the border will appear for every cell in the table. If the border is set to 0, no border will be visible on the page. This is very useful if you are using the table to format and place text and images on the page. You can view the invisible borders for editing purposes by clicking on the *View Invisible Borders* button (see below).

- **View Invisible Borders** - If you have set the borders of a table to 0, you can view the borders for editing purposes only by clicking on this button. Clicking the button a second time will hide the borders again. Please Note: Using this feature does not make your borders visible on your web page, it is for the purposes of editing the page only. This button will not work on tables that have visible borders.
- **Insert Row** - You can insert a row into a table by placing the cursor into the table where you would like the new row inserted and then clicking on this button.
- **Delete Row** - Delete a row of a table by placing the cursor in the row you wish to delete and then clicking this button.
- **Insert Column** - Insert a column into the table by placing the cursor where you wish to insert the column and press this button.
- **Delete Column** - Delete a column of the table by placing the cursor in the row you wish to delete and then clicking this button.
- **Insert Cell** - You can insert a single cell into a table by placing the cursor in the table where you wish to insert the cell and then clicking this button.
- **Delete Cell** - Delete a single cell in a table by placing the cursor in the cell you wish to delete and then clicking this button.
- **Merge Cells** - You can merge the contents of two or more cells into one cell by selecting the content of all the cells to be merged and then clicking this button.
- **Split Cell** - You can split a single cell into two by placing the cursor in the cell you wish to split and then clicking this button.

When you have entered all of the content for your page, click on the **Save** button at the top of the page. This will save your page content and return you to the **Build** tab.

From the Build tab you can either **Preview** the page you have just changed by clicking on the **Preview** button to the right of the page name, or you can edit another page by clicking on the **Edit** button next to the page you wish to edit.

Using the HTML Editor

If you have knowledge of HTML you can elect to enter HTML directly into your page rather than using the Web Page Editor. This can be useful if you have some specific formatting requirements or if you would like to paste HTML code directly into your page. You can switch between the Web Page Editor and HTML editors by clicking on the **Switch to...** button at the top of the page.

Adding Images to your Website with the Image Manager

You can add and delete images and photographs to your website easily using the Image Manager. Before you can start though, you must have the images stored on your computer in either a .gif or a .jpg format. These are the only image formats that the *Melbourne IT WebWorks* interface will support. As a general rule, it is best to always ensure that the file size and dimensions of your images are not too large. A maximum file size of 30Kb and a dimension no larger than 400 x 400 pixels are recommended.

If your images are stored on your computer in the correct format, click on the Build tab. Select the Image Manager by clicking on the Continue button in the Image Manager box.



Before including images in your website, you must transfer them from your computer to your website. You do this by clicking on the Browse button and locating the image file on your computer. When you have located the image, select it and click the Open button. The location of your image file will appear in the field on the page. Click the Continue button **ONCE ONLY**. Depending on the size of the image you are transferring, it may take several seconds for the page to change. When the image has been transferred you will see a message confirming the successful transfer. You can continue to transfer more images if you wish.

The images are now on your website ready to include in your pages. To add an image to your page, edit the page as normal (see above) and insert the image using the Insert Image button on the toolbar.

Publishing Your Website

Whenever you make a change to your website, by either updating page content or adding or removing pages, you must Publish your website again. When you Publish your website, all the changes you have made become visible on the internet. Your changes will not take effect on your website until you Publish it.

Click on the **Publish** tab. You have the option to either **Preview Website** or **Publish Website**. You may Preview your website to see how it will look after you have published it. It is a good idea to do this as it provides you with one last chance to check your content before the rest of the world can see it. If you are happy with your content, close the new browser window and click on the **Publish Website** button. Your pages will be recreated with the new content. You will see a confirmation message indicating that the Publication has been successful. You can go directly to your website by clicking on the View Website button.

NB: If you have visited your website since you last turned your computer on, the pages are likely to be cached in your computer's memory. This means that when you visit your website again your computer will retrieve the page from its memory instead of going back to the server and looking up the page again. Therefore your computer will display the old page instead of the new one. To overcome this click the Refresh button on your Internet Explorer tool bar. Your latest changes should now appear. Each time you turn your computer off the cache is cleared.

Promoting your Website on the Web

Google Submission

The **Continue** button is a link to the Google search engine submission page.

Website Statistics

Traffic

Traffic Summary

Month/Day/Week/Hour

Page Views

Rush Hours

Last 7/30 days

These reports allow you to track visitors to your website. It allows you to see what times of the day are most popular and what day you attracted the most visitors. It is displayed in a combination of charts and graphs for both numerical and visual comparisons.

Systems

Most Popular

Operating Systems

Browsers

Screen Resolutions

Java Script

Colour Depth

This group of reports allows you to see what systems your website visitors are using to view your website. It can be used to determine what colours, sizes and coding are most appropriate for the majority of your visitors to view your website optimally.

Referrers

Referring domains

Top 100 referring URLs

Major Domains and Countries

If you have submitted your website to search engines or linked your website to another one, this report will allow you to see what has been the most effective. It also allows you to see where in the world people are viewing your website from.

Visitors

Last 100 visitors

New Visitors

Return Visitors

These reports show visitor's host names and IP addresses. It allows you to see if any other companies have viewed your website, or if it is mostly dial up users. It also shows how many new visitors you have attracted during the month and how many people are returning to your website to have another look around.

Pages

Most Requested Pages

Entry Pages

Exit Pages

Single Access Pages

Pages viewed per session

Time spent per session

Managing E-mail Accounts

A Melbourne IT WebWorks solution provides you with up to 5 POP3 e-mail addresses on your domain name. From the E-mail Management page you can add, delete or change the password on an e-mail address.

Add an E-mail Address

Click on the **E-mail** tab. Then click on the **Add Account** button. Enter the details for the new account, the **Account Name** (i.e. jsmith is the user name in the address jsmith@yourdomain.com.au) and then enter the **Password**. You will need to enter the password a second time in the field below the password field to confirm that the password is correct. Then just click on the **Save** button at the bottom of the page and your new e-mail address is set up.

Delete an E-mail Address

Click on the **Email** tab. You will see a list of the e-mail addresses you currently have set up on your domain. To delete one of those accounts simply click on the **Delete** button to the right of the account you want to delete.

Change an E-mail Password

Click on the **Email** tab. You will see a list of the e-mail addresses you currently have set up on your domain. To change a password, click on the **Password** button to the right of the e-mail address you want to change the password on. This will take you to the Change E-mail Account Password page. Simply enter your new password in each of the fields on this page and then click on the **Save** button.

Setting Up Your E-mail Software

One of the important features of the Melbourne IT WebWorks interface is the facility to set up and control e-mail addresses using your Melbourne IT WebWorks software. Once you have created your e-mail addresses you will need to setup an e-mail program to collect your mail.

There are many e-mail programs available these days, but the most popular are Microsoft Outlook and Outlook Express, and the Eudora e-mail programs.

The instructions below are the setup instructions for Outlook Express, this is the free and very powerful e-mail program that comes with Microsoft Internet Explorer.

For each e-mail address that you want to collect mail from, you will need to set up an "Account" in Outlook Express and configure that account to connect to your e-mail box.

The steps to do this are as follows:

Create an account

Open Outlook Express and go to **Tools** on the menu bar and then select **Accounts**. A pop up screen will open, select the mail tab at the top and then click on the Add button and select Mail. This will start the "Add account wizard" that will step you through the creation of your new e-mail account.

On the first screen of the wizard, enter the name that you would like to appear on all your e-mails as the sender, that may be either your personal name or your company name. Click Next

The next screen gives you the option of whether to use an existing account or create a new account. As you have already created an account using your *Melbourne IT WebWorks* software you should select the option "I already have an e-mail address that I'd like to use" Click **Next**.

At the top of the next screen is a drop down field and the default value is POP3. Leave this as POP3. The next field down requires the location of the mail server for your incoming mail. The setting for this is:

mail.yourdomain.com.au

The next field on this screen is the mail server setting for your outgoing mail. The setting for this is also

mail.yourdomain.com.au

Click **Next**

The next screen is where you enter your own e-mail account name and password. The account name will be your full e-mail address (ex. joe@yourdomain.com.au). Place this account name in the Account Name field. Then enter the password you used when you setup your e-mail account in the *Melbourne IT WebWorks* admin module. (There is a tick box below this field titled "Logon using Secure Password authentication", ensure that this is NOT TICKED) Click **Next**

You have reached the end of the process, click **Finish**

You will now need to go back into your account by clicking on tools, account. Pick the account you just created and click on properties. Click on the servers tab at the top of the page and down at the bottom where it says Outgoing Mail Server check the box that is beside "My server requires authentication". Click on OK.

Your e-mail account has now been created.

Collecting Mail

If you connect to the Internet manually by double clicking a dial-up connection shortcut on your desktop or any other way, collecting your mail can be accomplished simply by opening Outlook Express and clicking on the Send & Receive button on the toolbar.

If you want Outlook Express to dial automatically to connect to the Internet and collect your mail, you will need to specify your dial-up connection.

To set this Select Tools>Accounts from the Menu bar, and then in the pop up screen that appears, click on the Properties button. This will open a new screen which details all the properties of the account you selected.

Click on the tab "Connection" and you will see a check box titled "Always connect to this account using", click in this check box.

The next step is to select the Internet dial-up connection to use from the field below, if you click on the down arrow to the right of the field it will show you the Internet dial-up connections you already have setup on your PC. Select the connection you wish to use to dial-up for your e-mail account and then click OK. You will be returned to the Accounts list, close this screen as well.

Every time you click on Send & Receive in future Outlook Express will automatically dial into the Internet using the connection you have specified, and then check your mail and send any new mail.

Changing Settings on your Account

You may change any of the settings for your account at any time by using the Administration pages. You can change your company details, company logo, website style template, Menu Manager settings and user details and password.

Changing Company Details

Click on the Admin tab. Select the Company Information option on the page. You may update any of the information on the page. Your Company Name and Slogan will appear on your website, so ensure that they are correct! The e-mail address is used for all correspondence from your website, so be sure to use a valid e-mail address that is checked regularly.

Changing the Website Style

Click on the Admin tab. Select the Website Style option on the page. You can select a template style and a color scheme from the list of templates. A preview of the website styles will appear on the page. You can see a larger preview by clicking on the Zoom button. You must select both a template and a colour scheme for your selection to be valid. When you have selected a Website Style, click on the Save Button.

Changing the Company Logo

Click on the Admin tab. Select Company Logo from the options on the page. You must have an image file for the company logo stored on your computer in a valid image format (.jpg, .gif). Click on the Browse button and locate the logo image file on your computer. When you have located the image, select it and click the Open button. The location of your logo image file will appear in the field on the page. Click the Continue button **ONCE ONLY**. Depending on the size of the image you are transferring, it may take several seconds for the page to change. When the image has been transferred you will see a message confirming the successful transfer.

Changing the Menu Manager Settings

Click on the **Admin** tab. Select the **Menu Manager** from the options on the page. The current Menu Manager Settings will be displayed. If you change any of your master settings, the page menu and page names on your website will change. You may set your menu buttons by either typing directly into the fields or by selecting from the sample list provided. If you place a menu button name in the Reply Form field, the reply form will be included on your website.

When you have completed changing your Menu Manager Settings, click on the Save button.

Editing User Details

You may change your user password and contact e-mail address at any time. Click on the **Admin** tab. Select **Edit User Details** from the options on the page. If you wish to change your user password you

must enter it twice to confirm. When you have completed making your changes, click on the **Save** button.

Using Reply Forms

A Melbourne IT WebWorks solution allows you to get feedback and inquiries from your website by using the built in Reply Form. You can activate the reply form on your website by providing a menu button reference for the reply form in the Menu Manager Settings. The reply form is a standard format so it is not editable.

When you activate the Reply Form feature on your website, you will notice that a Thank You page appears in your list of pages. The Thank You page is the page that your visitors will be directed to after they have completed your reply form and submitted the information to you. You can use the Thank You page to thank your visitors for providing feedback or for making an enquiry.

All input from Reply Forms on your website are e-mailed to the e-mail address provided in the Company Settings of your website. It is important to ensure that the e-mail address you enter in the Company Settings is a valid address.

Advanced Users Manual

Content Tips

No one said putting together a web page would be easy, even with a great tool like *Melbourne IT WebWorks*. Coming up with the content for your pages can be time consuming and tricky – so we thought we would take some of the mystery out with the following tips:

When designing a web page keep the following information in mind:

- keep the layout simple and consistent across all related pages
- keep content clear and concise, don't use too many words when fewer will do – 100 words is a lot in web terms
- organise pages so readers can quickly scan for the information they are looking for
- group related information together (using headings and rules)
- pay attention to your spelling and grammar, so that your business is portrayed professionally
- Get somebody to proof read your website after you have made changes
- use images that are relevant to the content and keep images to a minimum to ensure fast download speeds for your visitors with slow connections

When designing your page be sure to avoid:

- overusing text emphasis (bold, italics, all capitals)
- underlining text, this generally should be reserved for hyperlinks only
- using blinking or glowing text for emphasis
- cluttering a page with unnecessary images
- linking to irrelevant pages
- using a technology for its own sake, make sure it has an application

Remember that:

- the first page is the most important page
- a web page is fundamentally different than a printed page
- it is important to keep your content up to date

Tables

Note : The *Melbourne IT WebWorks* Web Page Editor includes a table feature so some of the information provided below is no longer required to insert a table into your page. The following information has been provided for users who wish to learn more about manually editing table using the HTML editor.

Tables are extremely important in content layout. It allows you all the freedom you need in how you are going to lay out your content. The following information will take you through how to set up a table, resize a table, insert a picture, and add background colours to your table.

Creating a Table

The easiest way to create a table is to do it in Microsoft Word. If you open Word, click on table, click on insert table – you can then choose how many rows and columns you would like. You can insert any of the text for

your table ahead of time, but be sure not to insert your pictures while you are still in Word. You then need to copy and paste your table from Word into the *Melbourne IT WebWorks* Web Page Editor.

You can resize your table while in here by simply clicking on the table and grabbing the handles to drag in or out.

To make the borders invisible at this point you will need to go into the HTML. In amongst the coding, you will need to look for `<TABLE border = 1>`. If you change the 1 to a 0 and go back into the Webpage Editor you will notice your borders are now invisible. You can use this procedure in reverse to make the borders visible as well.

Adding Text

Text can be added in either Word or once you have brought your table into the *Melbourne IT WebWorks's* Web Page Editor. Simply type any text needed into the cells. Please note, you can resize individual cells using Word, but you can only resize the whole table in the Webpage Editor. You can align your text to the left, centre, or right of the cell by using the text align buttons.

Adding Images

You must add all images to the table after you copy it into the Webpage Editor. Simply put your cursor in the cell that you would like to insert an image into, and then click on the "Insert Image" icon. Pick the image you would like to insert, leaving the alignment setting at default. The cell will automatically resize to fit the image.

Adding Background Colours to a Table

Adding background colour is a bit more advanced, but does tend to give your website a nice look. Adding colour to your table is possible in Word, but there is a relatively small selection of colours to choose from. To do it this way you highlight the cells you would like to add background colour to, click on "Format" and then click on "Borders and Shading". Click on the "Shading" tab and select the colour you would like to display in your cells.

The other way to do this involves going into the HTML. The first thing you will have to do is find out the colour code of the shade or colour you would like to use. There are a few ways to do this. If you are using a colour from an image that you have, you will need to bring that image into an image editor on your computer. Use the eyedropper tool and click on the colour you would like to use. By doing this you will find it has taken that colour and put it in your palette. By double clicking on your palette you should be given the colour code. (Example white = #FFFFFF) You will need to write that code down so you can use it later to add the background colour.

Now you need to go back to your Webpage Editor and click on the HTML tab. To put a background colour behind a whole table you will need to find "`<table border=0>`". Just behind the word "table" you will type in "`bgcolor=#FFFFFF`" (replace the FFFFFFFF with your colour code). If you want to put the background colour only in a certain cell you will need to find the `<TD>` tag in front of the text in the cell you would like the colour in. Using the same coding you will insert it into the `<TD>` bracket so it

looks like this `<TD bgcolor=#FFFFFF>`. If you click back into your Webpage Editor now you should find that your table or specific cell now has a background colour.

Make sure if you are using background colours behind text that it is still easy to read the text. You may find you have to change your text colour to make it easier for your visitors to read your information.

Thumbnails

Thumbnails are small pictures on your website, which link through to a larger picture of the same image. These are used extensively on the web and many of our customers have them set up on their websites.

To add a new thumbnail to your website you will need to load up two pictures of the same image to your image manager. (make sure the image names are slightly different ex. adding S for small or L for large at the end of the file name) One of the images will be quite small (normally around 100 to 150 pixels) and the other one will be large enough to fill a screen (normally around 600pixels wide and 500 pixels tall).

Now that you have loaded the image into image manager you need to go into the edit section of the page on which you would like to have the thumbnail. Align your cursor to where you would like to insert the picture and click on the "insert image" icon. Choose the small image to insert on to your page.

Now you need to hyper-link the small picture to the large picture. The first step is to find out what the address of the large image is. Click on the "insert image" icon again and click on the large image. You will notice in the URL box below is the address of the image. Highlight the address, right click and click on copy. You can now close the insert image box.

The next step is to create the hyperlink. Click on the small image you have inserted on to your page and then click on the "hyperlink" icon. Click on the **Other Links** tab at the top and on the pull down menu use "Other". Now right click in the empty field below and click on Paste. Click on **OK** and your thumbnail is complete.

If you would like your thumbnail to open in a new window you will need to go into the HTML after you have created the thumbnail. Your thumbnail will look like this in the HTML coding

```
<A href="http://designer.Melbourne ITwebworks.com.au/images/imagelarge.jpg">  
<IMG border=0 src="http://designer.Melbourne ITwebworks.com.au/images/imagesmall.jpg">
```

To have it open in a new window you will need to add the highlight part in to the coding.

```
<A href="http://designer.Melbourne ITwebworks.com.au/images/imagelarge.jpg" target=_blank>  
<IMG border=0 src="http://designer.Melbourne ITwebworks.com.au/images/imagesmall.jpg">
```

Adding Anchors to WebPages

Definition: An anchor is a marker inside a web page that when linked to, takes the user straight to that part of the page. It is particularly useful for long pages with different sections.

To add an anchor to your page, there is a 2-step process: **creating the anchor** and **creating the link**.

1) Creating the anchor

- Open Notepad on your PC
- Type the following to create all your anchors:

```
<a name="Heading1">Heading1 </a>
```

```
<a name="Heading2">Heading2</a>
```

... and so on. Each line should have the name of the section you wish to link to.

- Now, save the document as **links.html**
- Close Notepad and open Internet Explorer
- File -> Open - choose links.html
- You'll now see a list of the links you've made looking something like this:

Heading1

Heading2

- You now need to copy each heading into your web page using the **Web Page Editor**. You can change the font, size and colour of the heading once it's in there.

2) Creating the link

- Create a link that goes to the page you've just made headings for.
- Then right-click the link and choose 'edit hyperlink'
- Straight after the link add **#Example1**.

Scanning and Resizing Images

Scanning Photos

Everyone's scanner has different properties, so you will need to learn generally how to use your scanner. As for what size, resolution, file type to create – the best ways to do this for content to go on your website is listed below.

Scan your image in at about 150 dpi as this will allow you to edit the image later without any loss of quality.

Make sure you are scanning in at 24 bit colour.

Save your picture as a "high" quality jpeg to give you a good quality image to work with. Make sure your scanner is clean and the picture you are scanning from is of good quality. There can be problems scanning from computer printed images as the quality tends to be poor.

Resizing and Editing Pictures

Once you have finished scanning your picture you will now need to do any editing necessary. Most scanners come with software, which will allow you to edit your images. You can adjust brightness, and contrast to improve your image. You will also need to do all image resizing at this point.

Open up your image that you have scanned into your image editor. To resize a picture you will likely find the function to do this under the "Image" menu or the "Edit" menu. It is usually called "Resize" or "Resample". By adjusting the number of pixels, or inches you can adjust the size of your image. It is important to ensure you are viewing your picture at 100% to get a true representation of how large your image is.

Trouble Shooting – Common Questions

Question: When I hit the **Enter** key in the Web Page Editor I get a double line space instead of a single one.

Solution: Hold the **Shift** key when you press **Enter** and you will get a single line space

Question: I have made changes to my website but when I view it I cannot see them.

Solution: Each time you make a change to your website you need to **Publish** it again to make the changes effective (see page 13). If you have already published your changes and they are still not visible click on the **Refresh** button on your Internet Explorer tool bar this should make the changes visible (see Page 13 for details regarding this).